

QUALITY POLICY

Quality is the foundation of our reputation, and we are dedicated to improving the performance of our systems, processes, products and services to exceed customer expectations whilst remaining compliant to applicable regulatory and legislative requirements.

Every team member must be:

Teamwork



Actively seek and share diverse viewpoints to achieve excellence. Team members have the right to express good-faith opinions about how we can improve our own performance and the performance of PWR. We actively listen, respond, encourage teamwork, and make decisions based on facts and data.

Respect



Align our actions with our words and deliver what we promise. We build and strengthen our reputation through trust. We do not improperly influence others or let them improperly influence us. We are respectful and behave in an open and honest manner.

Passion



Determined to serve our customers through innovation, continual improvement, an intense focus on customer needs, and a dedication to meet those needs with a sense of urgency.

Management

Is committed to establishing quality objectives and measures at relevant levels of the organisation.

Is committed to continually maintaining and improving our quality systems by working with our team members, customers, and suppliers.

Sharyn Williams
CEO
PWR Holdings Limited
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